



HENLLYS COMMUNITY COUNCIL

CYNGOR CYMUNED HENLLYS

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Henllys Community Council Business Plan 2017 – 2022

Introduction

Henllys Community Council is an area within Cwmbran and is part of Torfaen County Borough Council's administrative area.

Henllys Community Council has 7 members and employs 1 part time clerk working 16 hours per week.

As part of the commitment to the residents of Henllys and to improve the understanding of residents about the work of the community council it was decided to produce a business plan.

This plan is designed to provide clarity and transparency of the role of Henllys Community Council; to provide a vision for the community of Henllys; to improve the community of Henllys for residents. In order to achieve this vision the community council is seeking to improve communication with the residents of Henllys.

This is a "living document" and will be added to and reviewed every six months by Henllys Community Council.

Aim

The business plan will articulate the vision of the community council for the future of the Henllys community.

Henllys Community Council's Mission Statement

We will work together with residents, and other interested parties and voluntary organisations to improve the quality of life and wellbeing of residents; and to make the area an attractive place to live and work.

We will do this by working within our remit, budget, and the resources available to us.

Purpose of the Community Council

- Act as first point of contact for resident's concerns
- Listen to and represent residents
- Improve the local environment by working with partner organisations
- Submit views on planning applications
- Support voluntary and community groups for the benefit of the community
- Attract Government, Council, lottery and other grants into the area
- Provide leadership in the community
- Promote local business growth
- Encourage residents to participate in community life
- Work with the police, health authorities and Torfaen Borough Council to provide a safe environment for residents

We will do this by:

- Ensuring its councillors and clerk are trained to carry out their duties to a high standard; maintaining momentum of the work of the council and actively seeking constructive feedback on the performance of the council
- That the council finances are used for the benefit of the community and provide value for money; that where possible financial details are published for residents information
- A community council communications policy is introduced and followed to enable an ongoing dialogue with residents
- Reviewing and consulting on the business plan at regular intervals
- Publishing details of the business plan and the outcomes of the reviews
- Explaining why the community council cannot resolve issues when raised by residents and interested parties

Objectives

1. To raise awareness and a better understanding of the role of the community council with residents:
 - Issuing a questionnaire to all residents
 - Analysing the responses and publishing the results
 - Identify what the community council's priorities are
2. To improve the communication between residents and the community council:
 - Launching a new web site
 - Have an updated publication scheme
 - Publish the survey results

3. To work more effectively with our key partners such as Torfaen County Borough Council, Gwent Police, and other local community councils to share best practice and achieve value for money:
 - Develop closer ties with the police
 - Benchmarking visits with other community councils
4. To maintain and improve links with voluntary groups for providing support for the Henllys community:
 - Identify who the local support groups are and contact them to see how we can work with them
 - Identify if we need any other support groups
 - Work more closely with local charity groups
5. To maintain the safety and security for all residents
 - Closer working with the police
 - Encourage a neighbourhood watch scheme
 - Define a plan/process for dealing with acts of vandalism
 - Establish and support the use of CCTV's in the area
6. To work with local businesses who are based in Henllys to improve the economy within the community.
7. To publish details, all grants received and awarded by HCC:
 - More robust financial planning
 - Identify our priorities
 - The community council to increase funding by applying for all possible grants
8. To improve the facilities and services within Henllys:
 - Assisting with the development of the local nature reserve
 - Monitoring broadband access
 - Improving access to local sporting facilities

Henllys Community Council
9 October 2017